

RETURNS FORM

CUSTOMER DETAILS	
Customer name:	Moss Customer Number:
Address:	
Email:	
Telephone number:	Date:

Please tick this box to confirm you have read and accepted the terms stated in the Moss Europe Returns and Warranty Policy at moss-europe.co.uk/returns-warranty

Returns of items without a corresponding invoice number will not be processed.

PART NUMBER	DESCRIPTION	QTY	RTN CODE	INVOICE No	BRIEF EXPLANATION

RETURN CODES	
01 Wrong part sent	08 Other (please specify)
02 Wrong part ordered	09 Low quality
03 Wrong quantity sent	10 Incomplete
04 Wrong quantity ordered	11 Does not fit
05 Parts not needed	12 Failed in use
06 Damaged	13 Core unit
07 Not as described	14 Rebuild own unit

moss-europe.co.uk | moss-europe.eu

LONDON

Unit 16, Hampton
Business Park,
Bolney Way, Feltham
TW13 6DB

BRADFORD

Unit 12, Acorn Park
Industrial Estate,
Otley Road, Shipley
BD17 7SW

BRISTOL

Unit 14, Avonside
Industrial Park
Avonside Road
BS2 0UQ

PARIS

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78870 Bailly, France



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PARTS · ACCESSORIES · TOOLS